

Company Name

Computer Network Analysis Report

Prepared by

Lance Candia

CONFIDENTIAL

hidden Information Technology was engaged to study the computer-related issues with regard to the upgrade of Millbrook Practice Manager 2002 on December 9, 2002. The goal is to determine what obstacles might exist -- and what corrective action should be taken -- to the implementation of the new Millbrook software. Personnel in the Information Services Department at the main office on **hidden** Road were interviewed. The information in this report represents a "digest" of comments made by all those interviewed; certainly, specific problems were identified, but the intent was to uncover any problems or circumstances which would preclude the installation of Millbrook Practice Manager 2002.

I. **Problem:** The **hidden** computer network consists of 5 main locations, several servers and more than 80 workstations, none of which are documented. The ability to troubleshoot problems quickly and efficiently hinges on the IT technician's ability to isolate problems at there source.

Effect: Without a "map" of the network a majority of time will be wasted searching for the various network components.

II. **Problem:** The current location of the computer room is a space approximately 5' x 3'
...

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SUMMARY and RECOMMENDATIONS

___ 1. As of this writing a network map has been created outlining the remote sites and corresponding data communication equipment including IP address scheme. (See Exhibit 1)

___ 2. The current location of the computer room should be expanded to include the adjacent desktop/cubical. I recommend removing the desktop/cubical furniture and install a data communications rack after which a planned redeployment of the servers can take place.

___ 3. As of this writing **hidden** has returned 7 **hidden** Microsoft Windows 2000 Server *License Order Confirmation certificates*. The Microsoft SQL 2000 server certificate has still not been found. Unless retail ...

End of Fragment

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